

**Procedure for filing complaint on the designated email id**

1. Designated email id [dp.complaints@issl.co.in](mailto:dp.complaints@issl.co.in), is available on our website for registering grievances
2. Clients may communicate their grievances vide the said email address
3. On receipt, ISSL shall thoroughly examine the same and send a comprehensive response
4. Client can quote the reference no. mentioned in our response in their future correspondence

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